McKinsey
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Solve - McKinsey's Assessment Game

FAQs

Solve FAQs

How should I prepare?

No preparation is needed. Solve does not require previous business knowledge or gaming experience. You will be provided with a tutorial at the start of each task to help you become familiar with what you are required to do and how to navigate around Solve.

Will you decide on my candidacy just on the results from Solve?

No. The results from Solve will be taken into consideration together with the rest of your application and any other assessment results. Therefore, the McKinsey recruiter will make a decision based on multiple factors as referenced in our Recruitment Privacy Notice.

How do you counteract potential cheating?

At McKinsey, we are committed to providing a fair and objective assessment experience for every candidate. To ensure we can uphold this commitment, except as an accommodation for a disability approved in writing by McKinsey, you are not permitted to:

•Use applications, websites, AI tools, or pre-prepared notes

•Record or capture screenshots of any part of the assessment

We expect that you participate in this assessment alone, without assistance from others. We consider failure to adhere to these rules as a violation of our values, which may result in exclusion from consideration, rescinding of an offer, restrictions on future applications, or legal action. Thank you for your understanding and cooperation.

Additionally, Solve uses advanced AI methods to ensure that there is ample variation in each scenario, and it is designed so that no two individuals have the same parameters and combinations of data.

You may also be asked at random to take an additional task in person and/or to explain your logic used. Your recruiter will inform you if this is the case.

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Do I need specific equipment?

After clicking on your link, you will be taken through a tech check before starting Solve. This will inform you on whether your device meets the minimum specification requirements.

Sound is not necessary, and a mouse is optional.

Can I complete Solve on an iPad or phone?

The assessment is only available on a PC or Mac.

Is Solve available in multiple languages?

Yes, Solve can be taken in English, Spanish (Iberia or Latin America), Portuguese (Iberia or Latin America), or Japanese. Please select the language you feel most comfortable.

How long do I have to complete Solve?

The length of your Solve assessment is outlined in your invitation email. Each task within Solve will begin with an untimed tutorial, which directs you to the task's objective and provides guidance on how to navigate the task.

We suggest finding a time slot where you will not be disturbed and can complete the assessment without any interruptions.

Do you offer accommodations?

Yes, if you have a disability, health condition or specific learning difficulty, please speak to your recruiter to discuss accommodations.

Who should I contact if I experience technical issues?

All technical issues should be directed from you (the candidate) to gbil-support@mckinsey.com

You can email the support team directly, or use the live chat function. The support team will be able to run diagnostics on your link and help solve any issues directly with you, including the graphics not working or tech checks failing.

Please contact your recruiter if you have non-technical questions.

Please note – *if you experience technical issues during Solve, and do not contact support, we cannot make any exceptions to allow for reset.*

Will I lose time if I contact support?

No, the support team will work with you to resolve the issue you are experiencing and offer you extra time or reset your link depending on the issue. You will need to contact the support team at the time your technical issue arises.

Where can I find more information?

Please visit our website.

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